

doggy daycare and spa

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November 2009 Newsletter

Holiday Hours

To allow our team members time to enjoy with their families, we will be observing limited hours on the following holidays:

Thurs, Nov. 26
Thanksgiving Day
8am – 11am & 5pm – 7pm
Open for Boarding Dogs Only

Thurs, Dec. 24
Christmas Eve
7am – 4pm
Open for Daycare & Boarding

Fri, Dec. 25
Christmas Day
8am – 11am & 5pm – 7pm
Open for Boarding Dogs Only

We will not be open for *just* Daycare on Thanksgiving or Christmas Day. Although we will be open for Daycare and Boarding on Thursday, December 24th, we will not expect our regular attendees on Christmas Eve unless we hear otherwise. If your dog will not be attending Daycare on his/her regular day any other time over the holidays, please let a team member know. We do require that scheduled days, including “Standing Reservations”, be cancelled in advance.

News from the Spa

We are getting ready to kick off our busiest time of year in the Spa! If you would like your dog bathed and groomed during the holiday season, please be sure to schedule his/her appointment as soon as possible! We usually recommend at least a week in advance, especially for thick coated breeds and those who need haircuts, but to be safe, you should schedule your dog's Spa appointment at least 2-3 weeks ahead in November and December.

All of our shampoo and conditioning treatments are customized to your dog's specific skin and coat type at no extra charge to you. Racheal, Liz, and Natalie inspect each dog's skin and coat to determine which formulations are the best fit for your pet. We use only the highest quality products on the market and many of our specialty shampoos and conditioners are made right here in Michigan!

Please don't wait until the last minute! We are quickly filling up for boarding over the holiday season. If you plan to travel and would like your dog to spend the holidays with us, please schedule his/her stay as soon as possible so we can be sure to have room for him/her.

Show off your pup's smiling face on our wall of fame! All you have to do is bring in a framed copy of your favorite photo and we will proudly display it!

Featured Employee of the Month

Sarah Griffin joined our team in October 2007 and quickly proved herself to be a lead team member and was promoted to Manager in January 2009. Her favorite part about working at DD&S is playing with the dogs in the pool during the warm weather months! Outside of work and school, Sarah's favorite past time is listening to live local bands at different venues throughout the Greater Lansing Area. Sarah will be graduating from MSU this December with a bachelor's degree in Zoology. She will be taking some time off to visit Europe before pursuing a career in Zoology.

Delicious Dangers!

Goody time is just around the corner! We always find it a good idea to remind our clients of the Delicious Dangers lurking in our homes. The following list includes a variety of human foods and products that can be very harmful and even fatal if ingested by your dog:

- Chocolate
- Onions and Garlic
- Macadamia Nuts
- Pear pips, Plum kernels
- Potato peelings & green looking potatoes
- Rhubarb leaves
- Moldy/Spoiled foods
- Xylitol (found in gum)
- Raisins & grapes
- Alcohol
- Yeast dough
- Coffee grounds, beans, & tea
- Hops (used in home brewing)
- Tomato leaves and stems (green parts)
- Broccoli (in large amounts)
- Cigarettes and Tobacco

Of course, always keep wrapping and ribbons away from your dog. Ingested ribbon can wind around the dogs' intestines causing blockages and even fatality. If your dog shows any symptoms of blockages (excessive vomiting, lack of appetite, diarrhea), please call your Veterinarian immediately.

Updated Information?

If you have you moved, gotten a new phone number, switched jobs, or need to update your emergency contact information, please let one of our team members know so we can update our records. Accurate information is very important to us. We would hate to not be able to reach you if there was an emergency with your dog.

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